

CLIENT NAME

101 Main Street ~ Everytown, Georgia 30000 ~ (555) 123-4567 ~ sample@gmail.com

SENIOR CONSULTANT / NETWORK DESIGN MANAGER

*GEOGRAPHIC INFORMATION SYSTEMS (GIS) / RF DESIGN AND OPTIMIZATION EXPERT
TECHNICAL TEAM LEADERSHIP / PROJECT & DEPLOYMENT MANAGEMENT*

Extensive experience of 20+ years working with electric, gas, and water utility companies and personnel at all levels, designing and implementing efficient, high-quality, large-scale GIS solutions. Demonstrates operational and technical leadership while proficiently delivering domestic and international automated metering infrastructure (AMI) projects. Effective mentor to engineers on network design best practices, and trusted advisor to customers in optimizing networks to maximize return on investment.

CAREER HIGHLIGHTS & ACHIEVEMENTS

- **Realized** savings of \$200K - \$400K for customers' \$2M – \$300M projects through efficient, expert network designs and redesign minimizing required infrastructure.
 - **Recognized** annually as top performer due to quantity, efficiency, speed and quality of network designs. “[She] approaches her job with excellence, thorough information gathering and innovations to deliver a great solution to the customer.” “[She] is a smart cookie. She knows her stuff! She’s the best network person [we] have.” – VP of Technology
 - **Optimized** AMI deployments utilizing propagation model Mentum Planet to identify and correct performance issues in critical network processes.
 - **Cultivated** customer relationships post sales through post deployment by building trust from effective listening, collaboration, responsiveness, and consistently meeting deadlines.
 - **Influenced** best practices adoption by updating playbooks, and mentoring network design, field services and technical support engineers. Nationally traveled conducting GIS/Network design software training.
 - **Presented** workshops to over 300 participants on the network assessment and optimization process developed for the team and adopted company-wide.
 - **Designed** and delivered training programs on Geographic Network Information System (GNIS) applications, Distribution Automation and Gas Systems Overview for employees across the nation.
 - **Spearheaded** company’s internship program for engineering students, providing direct mentoring, technical training and support.
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PROFESSIONAL EXPERIENCE

2006 - Present

Network Design Engineer, ABC Company, Anytown, GA

- Orchestrated the design, deployment and maintenance of AMR (Automated Meter Reading) networks for small to multi-million large-scale endpoint installations.
- Directed the implementation, integration, training and ongoing support for domestic and international AMI deployments. Created and implemented critical network assessment and optimization processes.
- Managed the interviewing, hiring, onboarding and training of network design engineers to meet customer requirements and deliverables.
- Enhanced project implementations by creating a central repository in Sharepoint for customer design, estimation and project documentation.

2005 -2006

Microstation Technician, XYZ Company, Anytown, GA

- Electronically marked proposed and existing gas main locations for Department of Transportation projects, and updated GIS with new Construction Zone boundaries and location information.
- Performed Quality Assurance review of work completed by other technicians.

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PROFESSIONAL EXPERIENCE (Continued)

1999 - 2005

GIS Application Coordinator, *Communications, Inc., Anytown, GA*

- Provided technical support to all users. Proposed, evaluated and tested enhancements of proprietary software, and managed the data migration process.
- Developed the User training manual and facilitated the creation of on-line help documentation.
- Supervised the quality control and data cleanup of data and maintained QC workflow diagrams.

1998 - 1999

GIS Specialist, *We Are Engineers, Inc., Anytown, GA*

- Constructed AutoCAD drawings detailing electrical lines, equipment and information needed by engineers and field technicians.
- Authenticated connectivity within substations. Provided proactive troubleshooting of potential problems and quality assurance of system data input.

1991 - 1998

AutoCAD/ GIS Mapping Technician, *A Company, Anytown, GA*

- Created and maintained site maps, schematics, piping plans, railroad crossings and utility relocation plans in AutoCAD.
 - Ensured accurate data transfer from AutoCAD, and manual records, into, proprietary GIS system. Trained department employees on GIS system,
 - Audited GIS system's new functionality on an ongoing basis and reported findings to the Mapping Services Department.
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EDUCATION

Bachelor of Arts in Business Administration, *A University, San, CA (2013)*

Certificate in Mechanical Drafting, *Technical Institute, Anytown, GA (1992)*

TECHNICAL

MapInfo, AutoCAD, Microstation, GIS, ArcGIS, Geospatial, Mentum Planet, RadioShop, DevTrack, MapMarker, EDX, Sharepoint, Microsoft Project, Microsoft Excel, Microsoft Word
